

Schiya Home Repair Program Subscription Policy

Key notes of this policy:

-You will be billed monthly to reserve the contractor to do work on YOUR identified property, you cannot schedule us to do work on someone else's property. Change of address must be given 10 days before scheduling. You can only change addresses once per calendar year.

- The amount you contribute on a monthly basis will be accrued without interest and put toward future labor costs of your repairs (eg. you have been a member for 6 months, you have 6x 99\$ for repairs). If you choose to cancel in the agreed timeline (5 business days before next billing) you forfeit any reserved funds, so we encourage you to use our services.

-Any work that exceeds your monthly reserved amount will be quoted and agreed by the client to pay after work is completed. The usual Schiya process will be in place (inspection, quote, agreement by both parties, deposit request (depending on the amount), final payment). You do not have to use your reserve funds for major repairs or renovations.

1. Subscription Agreement:

- This policy governs the monthly subscription for contractor services provided bySchi;ya Construction Ltd. to (client name)_____
- By subscribing, the Contractor agrees to adhere to the terms and conditions outlined in this policy.

2. Subscription Services:

Your subscription dollars are to be held and accumulated in trust toward your repairs. If repairs exceed the amount in your account you will be biled for the extra amount. These amounts will be showed to you during the quoting phase.

The monthly subscription grants the Contractor access to repair but not limited to:

-Interior exterior door hardware repair
-light fixtures
-small sections of drywall(12x 12 inches or smaller) spot paint, upcharge to paint whole wall
-small plumbing leaks
-nicks and guages in walls
-tighten plumbing valves
-small sections of siding or soffit.. One or two pieces
-downspout repair
-flooring repair or replace
-window/door trims and baseboard

* Anything outside of these services can be negotiated and the amount determined my Schiya estimating team.

We are not responsible for moving personal belongings. If you need us to move some things, there will be an extra charge and a waiver must be signed to forfeit any responsibility on Schi;ya for any damaged goods.

• Provider reserves the right to modify or update the services offered within the subscription, with reasonable notice provided to the Client.

3. Subscription Fees and Payment:

- The monthly subscription fee is \$99.
- Payment is due on the 1st of each month.
- Payment can be made via Credit Card.
- Failure to make payment by the due date may result in suspension or termination of the subscription, by which you will be refunded your credit amount
- Late payments have 5\$ fee
- All prices are subject to applicable taxes.

4. Subscription Term and Renewal:

• The subscription term is month to month, the initial payment will be subject to the remainder of the month. for example if it is the 13th of a 31 day month, you will be charged 18 days (31-13/31days x 99\$ =57.48 + tax

• The subscription will automatically renew for subsequent monthly terms unless canceled by the Contractor in accordance with Section 5.

5. Subscription Cancellation:

- The Contractor may cancel their subscription at any time.
- Cancellation requests must be submitted in writing via email to admin@schiya.com at least 5 business days prior to the next billing cycle to avoid being charged for the following month.
- Upon cancellation, access to the subscription services will terminate at the end of the current billing cycle.
- No refunds will be issued for partial months of service.
- If you decide to cancel you forfeit your reserve funds for any further work. We also do not refund your subscription amounts.

6. Service Availability and Support:

- The Provider will make reasonable efforts to ensure the availability of the subscription services.
- Technical support is available; you can email <u>admin@schiya.com</u> or phone 778 907 6011
- Provider does not warrant that the service will be uninterrupted or error free.
- Provider will attempt to provide notice of any scheduled maintenance.

7. Contractor Responsibilities:

- The Contractor is responsible for maintaining the confidentiality of their account credentials.
- The Contractor agrees to use the subscription services in compliance with all applicable laws and regulations.
- The Contractor shall not use the service for any illegal or harmful purpose.
- The Contractor is responsible for providing accurate contact information.

8. Intellectual Property:

- All intellectual property rights related to the subscription services remain the property of the Provider.
- The Contractor is granted a non-exclusive, non-transferable license to use the subscription services for their intended purpose during the subscription term.

9. Limitation of Liability:

- The Provider shall not be liable for any indirect, incidental, consequential, or punitive damages arising from the Contractor's use of the subscription services.
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• The Provider's liability shall be limited to the amount paid by the Contractor for the current month's subscription.

10. Changes to the Policy:

- The Provider reserves the right to modify this subscription policy at any time.
- Changes will be communicated to the Contractor via [Specify communication method, e.g., email, website posting, etc.] with reasonable notice.
- Continued use of the subscription services after changes are implemented constitutes acceptance of the revised policy.

11. Governing Law:

• This subscription policy shall be governed by and construed in accordance with the laws of Kent District

12. Contact Information:

• For any questions or concerns regarding this policy, please contact our admin team at admin@schiya.com

13. Release of Information

- By signing this contract you are allowing Schi;ya to use photos and videos of project for marketing purposes.
- As well Clients are encouraged to leave a review on google (scan QR code)



Signed by Client

Name:

Address:

Date:

Signature: _____